



Security Password Request Form

Keeping your financial information secure is a very important responsibility at Missouri Valley Federal Credit Union. That's why we may ask you to supply a password in the event you have been a victim of fraud or identity theft. Members may request to supply a password for phone transactions at any time. Please select a series of numbers and/or a word(s) that's easy to remember; be sure to share it with the joint owner(s) on the account.

The security password you choose may be used by various employees of the credit union to verify your identity prior to releasing account information over the phone and/or our branch. Your password will not be associated with or provide you access to the automated system, ATM's or our online banking services.

Please complete and return this form along with photocopies of two forms of valid identification (front and back), such as a drivers' license, passport or credit card displaying your signature. We will then add the security password to your account, which will enhance the security of your telephone/branch transactions.

You may send the information using one of the following options:

Email: info@movfcu.org

Fax: (636) 980-2211 or by mail: PO Box 1543 | St.Peters, MO 63376

Member Account Number: _____ Name: _____

Old password (If applicable): _____

New Password: _____

Primary Member Signature: _____ Date: _____

Employee Use Only:

Employee Review Completed by: _____ Alert Added? Y or N Date: _____

If you ever feel your security password has been compromised or you forget your password, you must contact us in writing to change it.

Please send notification to: PO BOX 1543 | Saint Peters, MO | 63376 | Email: info@movfcu.org